

Community Survey



2026
2028
STRATEGIC
PLAN

1 How often do you use the library?

- ☐ At least once a month ☐ Less than once a month
☐ Only when I have a specific need the library can meet ☐ Never

2 Do you have a library card?

- ☐ Yes ☐ No

3 How many people live in your household?

4 Which age groups are present in your household?

- ☐ Under 5
☐ 5 - 11
☐ 12 - 18
☐ 19 - 39
☐ 40 - 64
☐ 65+

5 What library products and services do you use? CHECK ALL THAT APPLY

- ☐ Physical Books, DVDs and Music
☐ Digital or Streaming Books, Movies and Music
☐ Programs, Classes and Events
☐ Study Rooms and Spaces
☐ Databases
☐ The Canvas Makerspace
☐ Other (please specify)

7 Which services provided do you feel are essential? CHECK ALL THAT APPLY

- ☐ Access to free WiFi
☐ Access to computers and technology assistance
☐ Free training in computer and technology skills
☐ Early literacy support and programming
☐ Information about and connection to local social services and support
☐ Vetted and non-biased resource for information
☐ Abundant free access to books, movies, music and other materials
☐ Clean, safe spaces to meet and socialize
☐ Abundant free access to online resources to pursue hobbies, consumer research, and more
☐ Quiet spaces to study and work
☐ Other (please specify)

6 What types of information and assistance do you turn to the library to provide? CHECK ALL THAT APPLY

- ☐ Employment and Job Assistance
☐ Immigration and Citizenship
☐ Social Services and Housing
☐ Medical and Health Information
☐ Government Services
☐ Parenting and Child Development
☐ Senior Services
☐ Other (please specify)

8 DPPL is currently working on a new multi-year Strategic Plan. Which of the following would you like to see considered in the planning? CHECK ALL THAT APPLY

- ☐ Additional quiet study rooms and collaborative spaces
- ☐ Additional services delivered outside of the library
- ☐ Additional public meeting rooms
- ☐ A designated Middle School space
- ☐ A designated family work/play space
- ☐ Additional Early Literacy spaces
- ☐ Other (please specify)

9 Have you used The Canvas, DPPL's new makerspace?

- ☐ Yes ☐ No ☐ Other (please specify)

10 If you have not yet used The Canvas, what would make it easier for you to do so?

11 Do you find the library and library resources accessible?

- ☐ Yes ☐ No

12 If you answered NO to Question 11, what areas of access do you find difficult? CHECK ALL THAT APPLY

- ☐ Accessing digital resources
- ☐ Accessing the physical space
- ☐ Language
- ☐ Location
- ☐ Other (please specify)

13 Anything else you'd like to share with Des Plaines Public Library?

14 May we contact you? If YES, please provide your NAME and EMAIL OR PHONE.
