

Community Survey



**2022
2025**
STRATEGIC
PLAN

1 How often do you use the library?

- ☐ At least once a month ☐ Less than once a month
☐ Only when I have a specific need the library can meet ☐ Never

2 Do you have a library card?

- ☐ Yes ☐ No

3 How many people live in your household and what are their (approximate) ages?

4 What library product and services do you use? CHECK ALL THAT APPLY.

- ☐ Books, DVDs and Music
☐ Digital or Streaming Books, Movies and Music
☐ Live Programs, Classes and Events
☐ Virtual Programs, Classes and Events
☐ Study Rooms and Spaces
☐ Databases
☐ Other (please specify)

5 Is there another product that you would like to see the library provide?

6 What types of information and assistance do you turn to the library to provide? CHECK ALL THAT APPLY.

- ☐ Employment and Job Assistance
☐ Immigration and Citizenship
☐ Social Services
☐ Medical and Health Information
☐ Government Services
☐ Other (please specify)

7 Are there other forms of assistance or information you would like to see the library provide?

8 Do you believe a free public library is an essential service?

- ☐ Yes ☐ No ☐ Not sure

9 If you answered **YES** to question 8, which services provided do you feel are essential? *Check all that apply.*

- ☐ Access to free wifi
- ☐ Access to computers and technology assistance
- ☐ Free training in computer and technology skills
- ☐ Early literacy support and programming
- ☐ Information about and connection to local social services and support
- ☐ Vetted and non-biased resource for information
- ☐ Abundant free access to books, movies, music and other materials.
- ☐ Clean, safe spaces to meet, study and socialize.
- ☐ Abundant free access to online resources to pursue hobbies, consumer research, hobbies and more.
- ☐ Other (please specify)

10 If you answered NO to #8, why?

11 DPPL is currently working on a new multi-year Strategic Plan. Which of the following would you like to see considered in the planning? *Check all that apply.*

- ☐ A Maker Space
- ☐ Additional Quiet Study Rooms and Collaborative
- ☐ Meeting Spaces
- ☐ Additional Diversity, Inclusion and Equity resources and focus
- ☐ Additional services delivered outside of the library
- ☐ Other (please specify)

12 If you would use a Maker Space, which of the following might you use? *Check all that apply.*

- ☐ A Digitization Station
- ☐ Extra-large cutting table
- ☐ Sewing Machine
- ☐ Embroidery Machine
- ☐ 3D Printer
- ☐ Laser Cutter / Cricut
- ☐ Laminator
- ☐ Heat Press
- ☐ Letter Press
- ☐ Digital Design Tools / Adobe Suites Products
- ☐ Film/Video/Recording Equipment
- ☐ Other (please specify)

13 If you rarely or never use the library, what might change that?

14 Anything else you'd like to share with Des Plaines Public Library?

15 May we contact you? If YES, please provide your NAME and EMAIL OR PHONE.
